

New to Pronto

Pronto is ACC's instant messenger (chat) program. By downloading Pronto, you can communicate instantly with your classmates and instructor online. Please access the tutorial to learn more how to use Pronto.

How to download Pronto:

1. **Log into Moodle.** Only ACC students, faculty and staff can access Pronto.
2. Click the Pronto panel shown below from the Moodle login page.



3. Next, you must create your Pronto account. Notice that Pronto is prompting you to use the same username you have in Moodle.

[Create a Pronto account](#)

[I already have a Pronto account](#)

Your Pronto ID will be used for Log In and will display to other users.

Choose a Pronto ID: [suggest more...](#)

Email:

Confirm Email:

Password:

Confirm Password:

Security Question:

Important! The answer to your security question will be required if you forget your password.

Answer:

I've read and agree to the Pronto [Terms and Conditions](#) and [Privacy Policy](#)

Complete this form, checking the box stating that you have read and agree to the terms and conditions. Click **Submit**.

4. Check your ACCESS email for a confirmation of your account. Click the link provided.
5. Return to the Pronto panel in Moodle to download Pronto to your computer. Feel free to download Pronto to as many computers as you need. You start the download process by clicking the version you need (Mac or Windows).



6. Download the setup file to the location of choice on your PC and run the installation file.
7. When complete, the chat window should open as shown below and you will be able to see anyone in your class(es) who are also online.

